



Wednesday, 2 November 2011

## **LICENSING SUB-COMMITTEE**

A meeting of **Licensing Sub-Committee** will be held on

**Thursday, 10 November 2011**

commencing at **9.30 am**

The meeting will be held in the Meadfoot Room, Town Hall, Castle Circus,  
Torquay, TQ1 3DR

### **Members of the Committee**

Councillor Ellery  
Councillor Parrott

Councillor Bent

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**Our vision is working for a healthy, prosperous and happy Bay**

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For information relating to this meeting or to request a copy in another format or language please contact:

**Sarah Forsyth, Town Hall, Castle Circus, Torquay, TQ1 3DR**  
**01803 207064**

Email: [democratic.services@torbay.gov.uk](mailto:democratic.services@torbay.gov.uk)



# LICENSING SUB-COMMITTEE AGENDA

1. **Election of Chairman/woman**  
To elect a Chairman/woman for the meeting.
2. **Apologies**  
To receive apologies for absence, including notifications of any changes to the membership of the Committee.
3. **Minutes** (Pages 1 - 2)  
To confirm as a correct record the Minutes of the meeting of a Sub-Committee held on 20 October 2011.
4. **Declarations of interests**
  - (a) To receive declarations of personal interests in respect of items on this agenda  
**For reference:** Having declared their personal interest members and officers may remain in the meeting and speak (and, in the case of Members, vote on the matter in question). If the Member's interest only arises because they have been appointed to an outside body by the Council (or if the interest is as a member of another public body) then the interest need only be declared if the Member wishes to speak and/or vote on the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.
  - (b) To receive declarations of personal prejudicial interests in respect of items on this agenda  
**For reference:** A Member with a personal interest also has a prejudicial interest in that matter if a member of the public (with knowledge of the relevant facts) would reasonably regard the interest as so significant that it is likely to influence their judgement of the public interest. Where a Member has a personal prejudicial interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.  
  
(**Please Note:** If Members and Officers wish to seek advice on any potential interests they may have, they should contact Democratic Services or Legal Services prior to the meeting.)
5. **Urgent items**  
To consider any other items that the Chairman decides are urgent.
6. **Extension by one year of Hackney Carriage Vehicle Licence** (Pages 3 - 22)  
To consider a report on a Hackney Carriage Vehicle licence, where the vehicle owner who is the licence holder, would like to extend the use of the vehicle by one year.



## Minutes of the Licensing Sub-Committee

20 October 2011

-: Present :-

Councillor

Councillors Addis, Parrott and Bent

### 342. Election of Chairman/woman

Councillor Addis was elected as Chairman for the meeting.

### 343. Minutes

The Minutes of the meetings of the Sub-Committee held on 15 and 22 September 2011 were confirmed as correct records and signed by the Chairman.

### 344. Paignton Sea Anglers Association, Ravenswood, 26 Cliff Road, Paignton

Members considered a report on an application for a variation to a Club Premises Certificate in respect of Paignton Sea Anglers Association, Ravenswood, 26 Cliff Road, Paignton.

Written Representations received from:

Name	Details	Date of Representation
16 Signatures, members of the public verified as living within the vicinity of the Club	Petition objecting to the extension of licensing hours on the grounds of the Licensing Objective The Prevention of Public Nuisance.	16 September 2011
2 Signatures, members of the public	Representation objecting to the extension of licensing hours on the grounds of the Licensing Objective The Prevention of Public Nuisance.	Received 20 September 2011

Oral Representations received from:

Name	Details
Applicants	The Applicants outlined the application and responded to members questions.
2 Members of the Public	2 Members of the Public, residents living within the vicinity of the Club, outlined their objections to the application on the grounds of The Prevention of Public Nuisance.

**Decision:**

That the application be granted in part as follows, that the supply of alcohol be extended to 11.40 p.m. seven days a week, with premises closing hours as applied for to 12 midnight.

**Reason for Decision:**

Members carefully considered all the oral and written Representations. The Licensing Objective Members were most concerned to ensure was promoted in this case was the Prevention of Public Nuisance.

Members noted that no concerns had been expressed by any Responsible Authority that the operation of these premises had or would undermine any of the Licensing Objectives.

A number of local residents living in the vicinity of the premises had expressed concern that by extending the hours as requested, noise levels from persons leaving the Premises would be unreasonable due to the later hour.

However, Members felt that the overall good reputation and obvious conscientious management of the Club, combined with the hours granted should reduce the risk of public noise nuisance arising and allay the fears of residents.

The Sub-Committee was satisfied that by allowing the application in this manner the Licensing Objectives would be promoted.

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Chairman



Public Agenda Item: **Yes**

Title: **Extension by one year of Hackney Carriage Vehicle Licence**

Wards Affected: **All**

To: **Licensing Sub-Committee** On: **10 November 2011**

Contact Officer: **Craig Noble**

☎ Telephone: **01803 208119**

✉ E.mail: **craig.noble@torbay.gov.uk**

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## **1. What we are trying to achieve**

- 1.1 The report concerns a Hackney Carriage Vehicle licence, where the vehicle owner who is the licence holder, would like to extend the use of the vehicle by one year.

## **2. Recommendation(s) for decision**

- 2.1 It is recommended that:

The application be refused on the grounds that it is not in accordance with Torbay Council's Policy, in respect of the requirement for the age of vehicles.

## **3. Key points and reasons for recommendations**

- 3.1 By the provisions of the Local Government (Miscellaneous Provisions) Act 1976, Torbay Council is the Licensing Authority in respect of Hackney Carriages, Private Hire Vehicles and their drivers within Torbay.
- 3.2 A request has been made in writing, by a Mr Eric Mitchell to extend the current vehicle licence on his Mercedes 320 from eight years to nine years. Mr Mitchell has stated that this request is due to what he terms as the exceptional condition of the vehicle. However, this request is contrary to Torbay Councils Policy on the age of licensed vehicles.
- 3.3 Mr Mitchell has provided additional information to support his request.

**For more detailed information on this proposal please refer to the Supporting Information.**

**Frances Hughes  
Executive Head Community Safety**

## **Supporting information to Report**

### **A1. Introduction and history**

A1.1 By the provisions of the Local Government (Miscellaneous Provisions) Act 1976, Torbay Council is the Licensing Authority in respect of Hackney Carriages, Private Hire Vehicles and their drivers within Torbay.

A1.2 A request has been made in writing, by a Mr Eric Mitchell to extend the current vehicle licence on his Mercedes 320 from eight years to nine years. Mr Mitchell has stated that this request is due to the exceptional vehicle condition. See Appendix 1.

A1.3 Mr Mitchell has provided additional information to support his request. See appendix 2.

A1.4 Torbay Council's taxi Policy says:

#### **1. SUITABILITY**

- (a) In the case of a first application for a vehicle licence for a saloon car be under 4 years since date of first registration, and not more than 8 years in the case of any subsequent application for renewal of licence and not to be left-hand drive."

A1.5 In considering the wording of the Policy, the Officer has given careful deliberation to the request and evidence presented by Mr Mitchell and concludes that in their opinion, the reason for the request cannot justify a departure from the Policy. Since the Policy is clear, the Officer recommendation must be in line with the Policy and that is to refuse the request.

A1.6 There is a right of appeal. Any appeal would be to the Magistrates' Court within 21 days from the date of a notice following the decision.

### **A2. Risk assessment of preferred option**

#### **A2.1 Outline of significant key risks**

A2.1.1 There are no significant risks if the request is refused.

A2.1.2 If the request is granted, there is a risk that a number of other such requests could be made for this renewal period.

### **A3. Options**

A3.1 The options are:

- (i) to refuse an extension by one year,
- (ii) to grant Mr Mitchell an extension by one year on the merits of the case but requiring a mid term MOT'

### **A4. Summary of resource implications**

A4.1 There are some resource implications if it is granted or there is an appeal in the Magistrates' Court against a refusal.

### **A5. What impact will there be on equalities, environmental sustainability and crime and disorder?**

A5.1 There are no equalities, environmental sustainability and crime and disorder issues.

### **A6. Consultation and Customer Focus**

A6.1 There has been no public consultation on this matter.

### **A7. Are there any implications for other Business Units?**

A7.1 There are no implications for other business units.

### **Appendices**

Appendix 1 Letter from Mr Mitchell

Appendix 2 Supporting information from Mr Mitchell

### **Documents available in members' rooms**

None

### **Background Papers:**

The following documents/files were used to compile this report:

None

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PLATE NO 92.

165811

Agenda Item 6  
Appendix 1

CAR 57EHA.

SHAWN.

Regarding our telephone conversation,  
I would like to apply for a years  
extension from APRIL 2012 - APRIL 2013  
for my MERCEDES E320 CDI.

Yours faithfully  
 (A. E. MITCHELL)

TORBAY COUNCIL  
17 AUG 2011  
LICENSING SECTION

MR MITCHELL of M021041

14/11 → 7/12

MERCEDES 320 CDI, AVONGARDIE  
57EHA.

Thank you for your letter dated the 18<sup>th</sup> Aug 11,  
Informing me as required

1. THE CAR is in such good condition that I feel it should have another year as a TAXI.
2. I purchased the car at MERCEDES OF EXETER and I have a full service history FROM MERCEDES BENZ OF EXETER & they have maintained the car since it was first registered
3. The condition of the car mechanical, interior & exterior is excellent
4. There would not be any financial implication for me,
5. I think the car is a credit to the TAXI RANK

Yours Faithfully  


TORBAY COUNCIL  
23 AUG 2011  
LICENSING SECTION

TORBAY COUNCIL  
23 AUG 2011  
SECTION

Service Booklet

Confirmations

Service report

ASSYST	<input checked="" type="checkbox"/> A	<input type="checkbox"/> B	Date	19-08-04
ASSYST PLUS	<input type="checkbox"/> A	<input type="checkbox"/> B	Odometer reading	11801
Workshop code				
Repair order no.	18509			
Remaining distance in miles/km				
Remaining time in days				
Engine oil brand	Shell	Hexx		
Viscosity	10W40			
Replaced:	Yes	No		
Engine oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Spark plugs	
Fuel filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Air filter	
Coolant	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Brake fluid	
Additional work after more than: (difference from last charge)				
Miles/km	Years	Miles/km	Years	



Mercedes-Benz

Mercedes-Benz of Exeter

Tel: 01392 822700

Mercedes-Benz Roadside Help 099

Signature

[Redacted Signature]

Mercedes-Benz Service Station stamp

Mercedes-Benz of Exeter

[Redacted Signature]

Service Booklet

Confirmations

Service report

ASSYST  
ASSYST PLUS

A  B  
Workshop code C  
Date 24.11.06  
Odometer reading 35170

Repair order no.  
Remaining distance in miles/km  
Remaining time in days  
Engine oil brand  
Viscosity

18710  
+1793  
N/A  
Shell Helix  
SW 40

Replaced: Yes No  
Engine oil    
Fuel filter    
Coolant

Spark plugs    
Air filter    
Brake fluid

Additional work after more than:  
(difference from last change)

Miles/km

Years



Mercedes-Benz  
Mercedes-Benz of Exeter

Tel: 01392 822700  
Mercedes-Benz Dealer No: 099

Signature

ASSYST  
ASSYST PLUS

A  B  
Workshop code  
Date 11.9.06  
Odometer reading 41500

Repair order no.  
Remaining distance in miles/km  
Remaining time in days  
Engine oil brand  
Viscosity

21578  
Shell Helix  
5W/40

Replaced: Yes No  
Engine oil    
Fuel filter    
Coolant

Spark plugs    
Air filter    
Brake fluid

Additional work after more than:  
(difference from last change)

Miles/km

Years



Mercedes-Benz  
Mercedes-Benz of Exeter

Tel: 01392 822700  
Mercedes-Benz Dealer No: 099

Signature

**Service Booklet**

**Confirmations**

**Service report**

ASSYST PLUS	A	B	Date	ASSYST PLUS	A	B	Date
ASSYST PLUS			23-3-07	ASSYST PLUS			30.8.07
Workshop code			50544	Workshop code			59919
Odometer reading			49807	Odometer reading			10577
Repair order no.				Repair order no.			
Remaining distance in miles/km				Remaining distance in miles/km			
Remaining time in days				Remaining time in days			
Engine oil brand			Shell Helix	Engine oil brand			Shell Helix
Viscosity			5W/30	Viscosity			5W/30
Replaced:	Yes	No		Replaced:	Yes	No	
Engine oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Engine oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Fuel filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Fuel filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Coolant	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Coolant	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Spark plugs	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Spark plugs	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Air filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Air filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Brake fluid	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Brake fluid	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Additional work after more than: (difference from last change)				Additional work after more than: (difference from last change)			

Miles/km

Years



**Mercedes-Benz**

Mercedes-Benz of Exeter

Tel: 01392 822700

Mercedes-Benz Service Station

Edgell No. 099

Signature

[Redacted Signature]

Miles/km

Years



**Mercedes-Benz**

Mercedes-Benz of Exeter

Tel: 01392 822700

Mercedes-Benz Service Station

Edgell No. 099

Signature

[Redacted Signature]

Service Booklet

Confirmations

Service report

ASSYST	<input checked="" type="checkbox"/> A	<input type="checkbox"/> B	Date	18/03/88
ASSYST PLUS	<input type="checkbox"/> A	<input type="checkbox"/> B	Date	21-8-08
Workshop code			Odometer reading	76757

Repair order no.	25620	Repair order no.	43374
Remaining distance in miles/km		Remaining distance in miles/km	
Remaining time in days		Remaining time in days	

Engine oil brand	Shell Ultra	Engine oil brand	
Viscosity	5W/40	Viscosity	

Replaced:	Yes	No	Replaced:	Yes	No
Engine oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Fuel filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Fuel filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Coolant	<input type="checkbox"/>	<input type="checkbox"/>	Coolant	<input type="checkbox"/>	<input type="checkbox"/>
Spark plugs	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Spark plugs	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Air filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Air filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Brake fluid	<input type="checkbox"/>	<input type="checkbox"/>	Brake fluid	<input type="checkbox"/>	<input type="checkbox"/>

Additional work after more than: (reference from last change)

Miles/km \_\_\_\_\_ Years \_\_\_\_\_



Mercedes-Benz

Mercedes-Benz of Exeter

Tel: 01392 822700

Mercedes-Benz Service Dept. No. 099

Signature

[Redacted Signature]



Mercedes-Benz

Mercedes-Benz of Exeter

Tel: 01392 822700

Mercedes-Benz Service Dept. No. 099

Signature

[Redacted Signature]

**Service Booklet**

**Confirmations**

**Service report**

ASSYST  A  B Date 24/11/09  
 ASSYST PLUS  A  B Odometer 88887  
 Workshop code 13416

ASSYST  A  B Date 01/12/09  
 ASSYST PLUS  A  B Odometer 98345  
 Workshop code

Repair order no. 13688  
 Remaining distance in miles/km 215

Repair order no. 30029  
 Remaining distance in miles/km

Engine oil brand Shell Helix  
 Viscosity 5W/40

Engine oil brand Shell Helix  
 Viscosity 5W/40

Replaced: Yes No  
 Engine oil    
 Fuel filter    
 Coolant    
 Spark plugs    
 Air filter    
 Brake fluid

Replaced: Yes No  
 Engine oil    
 Fuel filter    
 Coolant    
 Spark plugs    
 Air filter    
 Brake fluid

Additional work after more than  
 (difference from last change)

Additional work after more than:  
 (difference from last change)

Miles/km

Years



**Mercedes-Benz**

Official Workshop

Mercedes-Benz of Exeter

Mercedes-Benz Service Station  
 Tel: 01392 822700  
 Retailer ID: 99

Signature

[Redacted Signature]

Miles/km

Years



**Mercedes-Benz**

Official Workshop

Mercedes-Benz of Exeter

Mercedes-Benz Service Station  
 Tel: 01392 822700  
 Retailer ID: 99

Signature

[Redacted Signature]

**Service Booklet**

**Confirmations**

**Service report**

ASSYST  A  B Date 16/03/10  
 ASSYST PLUS  A  B Odometer reading 102,484  
 Workshop code \_\_\_\_\_

Repair order no. 52350

Remaining distance in miles/Km \_\_\_\_\_

Remaining time in days \_\_\_\_\_

Engine oil brand SHELL HELIX SL0

Viscosity \_\_\_\_\_

Replaced: Yes No

Engine oil

Fuel filter

Coolant

Spark plugs

Air filter

Brake fluid

Additional work after more than: (difference from last change)

Miles/km \_\_\_\_\_

Years \_\_\_\_\_



**Mercedes-Benz**  
 Official Workshop

Mercedes-Benz of Chester

Tel: 01392 822700

Mercedes-Benz Service Station stamp

Signature \_\_\_\_\_

ASSYST  A  B Date 18.2.11  
 ASSYST PLUS  A  B Odometer reading 117,004  
 Workshop code \_\_\_\_\_

Repair order no. 15793

Remaining distance in miles/Km \_\_\_\_\_

Remaining time in days \_\_\_\_\_

Engine oil brand SHELL HELIX SL0

Viscosity \_\_\_\_\_

Replaced: Yes No

Engine oil

Fuel filter

Coolant

Spark plugs

Air filter

Brake fluid

Additional work after more than: (difference from last change)

Miles/km \_\_\_\_\_

Years \_\_\_\_\_



**Mercedes-Benz**  
 Official Workshop

Mercedes-Benz of Chester

Tel: 01392 822700

Mercedes-Benz Service Station stamp

Signature \_\_\_\_\_



**Service Booklet**

**Confirmations**

**Service report**

ASSYST  A  B Date **1-9-11**  
 ASSYST PLUS  A  B Workshop code **14** Odometer reading **126084**

ASSYST  A  B Date  
 ASSYST PLUS  A  B Workshop code Odometer reading

Repair order no.  
 Remaining distance in miles/km  
 Remaining time in days  
 Engine oil brand  
 Viscosity

**39534**  
**SHELL HELIX ULTRA 5W40**  
 Replaced:  Yes  No  
 Engine oil  Spark plugs  
 Fuel filter  Air filter  
 Coolant  Brake fluid

Repair order no.  
 Remaining distance in miles/km  
 Remaining time in days  
 Engine oil brand  
 Viscosity

Replaced:  Yes  No  
 Engine oil  
 Fuel filter  
 Coolant  
 Spark plugs  
 Air filter  
 Brake fluid

Miles/km

Years

Miles/km

Years



**Mercedes-Benz**

Official Workshop  
 Mercedes-Benz of Exeter  
 Mercedes-Benz Service Station stamp  
 Tel: 01392 822700  
 Retailer ID: 99

Mercedes-Benz Service Station stamp

Signature

Signature



Mercedes-Benz

WP No: 37534

Job No: 10867

Mercedes-Benz  
of Exeter

Mercedes-Benz Passenger Car Dealer

### CASH SALE INVOICE

<b>Invoice Name &amp; Address</b> Exeter Service Cash Band 2	<b>Page No</b> 3
<b>Mobile: 07964 662712</b>	

Team Leader/Contact: [REDACTED] Invoiced by: [REDACTED]

<b>Make &amp; Model</b>	<b>Chassis No</b>	<b>Engine No</b>	<b>Reg Date</b>	<b>Reg No</b>
E320CDI Avantgarde Auto Saloo	WDB2110262A3972163	64896130042237	24/09/2003	57EHA
<b>Account No</b>	<b>Customer Order No</b>	<b>Dept</b>	<b>Selling Dealer</b>	<b>Mileage</b>
C9302	57EHA	W		126084
<b>Colour/Trim</b>	<b>VS#No</b>	<b>Date Last Visit</b>	<b>Date In</b>	<b>Date Due Out</b>
				1/09/2011

Thank you for visiting Mercedes Benz of Exeter Service Department today we hope you enjoyed your visit

Description of Goods/Service	Qty	Unit Price	Unit Des	Net Total
TECHNICAL UPGRADES OR OUTSTANDING SERVICE MEASURES HAVE BEEN CARRIED OUT FREE OF CHARGE -ALL PART OF OUR SERVICE TO YOU*** *****				

<b>E.&amp;O.E</b>		<b>V</b>	<b>Rate</b>	<b>Goods/Service</b>	<b>V.A.T</b>	<b>Net</b>	<b>676.93</b>
Parts	24.75	S	20.00	24.75	4.95	V.A.T.	135.39
Surcharge	0.00	s	20.00	652.18	130.44	<b>Total</b>	<b>812.32</b>
Labour	-40.00					<b>Paid</b>	<b>0.00</b>
Sublet	0.00					<b>Owing</b>	<b>812.32</b>
Menus	822.62						

Mercedes-Benz of Exeter Maford Park Road Exeter EX2 8FD Telephone: 01392 822700 Fax: 01392 822711  
Accounts Tel: 01392 825080 Accounts Fax: 01392 822712 Email: info@mercedes-benzsouthwest.co.uk Website: www.mercedes-benzsouthwest.co.uk  
City West Country Limited. Registered Office: Maford Park Road, Exeter EX2 8FD Registered In England 4306194 VAT Reg. No. 945 6630 01

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Mercedes-Benz

WIP No: 37534

Job No: 10867

Mercedes-Benz of Exeter

Mercedes-Benz Passenger Car Dealer

### CASH SALE INVOICE

<b>Invoice Name &amp; Address</b> Exeter Service Cash Band 2	<b>Invoice No</b> 2	<b>Customer No</b> [REDACTED]
<b>Mobile:</b> 07964 662712		

Team Leader/Contact: [REDACTED]

Invoiced by: [REDACTED]

<b>Make &amp; Model</b>	<b>Chassis No</b>	<b>Engine No</b>	<b>Reg Date</b>	<b>Reg No</b>
E320CDI Avantgarde Auto Saloo	WDB2110262A3972163	64896130042237	24/09/2003	57EHA
<b>Account No</b>	<b>Customer Order No</b>	<b>Dept</b>	<b>Selling Dealer</b>	<b>Mileage</b>
C9302	57EHA	W		126084
<b>Colour</b>	<b>Prim</b>	<b>AVSB No</b>	<b>Date Last Visit</b>	<b>Date In</b>
				1/09/2011

Thank you for visiting Mercedes Benz of Exeter Service Department today we hope you enjoyed your visit

	Description of Goods/Services	Qty	Unit Price	Unit Desc	Net Total
A	40159001				
A	42270602				
W	Mercedes-Benz South West Chequebook Voucher £40				-40.00 s
X	MA002 986 14 71/09 WINDSHIELD WASH	1			
X	MA613 180 00 09 OIL FILTER	1			
X	MN007603 014106 SEAL RING	1			
X	ZZOILFS SHELL HELIX ULTRA 22	7			
X	MA211 830 04 18 DUST FILTER	1			
X	MA211 830 08 18 PARTS KIT FILTE	1			
X	MA000 989 08 07/13 BRAKE FLUID	3			
X	MQ89800000 CAR PROTECTION	1			
X	W0893 567 DIESEL ADDITIVE	1			
X	W0893 764 10 AIR CON TREATMENT	1			
X	ZKIT KIT	1			
X	ZZOILFS SHELL HELIX ULTRA 22	1			
X	MA004 420 90 20 [022] BRAKE PAD	1			
X	W0890 108 71 Cleaner Aerosol 150m	2			
X	MA001 989 94 51 BRAKE PASTE	4			
X	MA211 540 07 17 SENDER UNIT	2			
X	MA006 153 98 28 [022] SENDER UNIT	1	27.50	EACH	24.75 s
T	***WHILST YOUR MERCEDES-BENZ HAS BEEN WITH US. WE HAVE TAKEN THE OPPORTUNITY TO ENSURE THAT ANY				0.00 s

E.&O.E

AV	Rate	Goods/Service	VAT

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 Accounts Tel: 01392 826080 Accounts Fax: 01392 822712 Email: info@mercedes-benzsouthwest.co.uk Website: www.mercedes-benzsouthwest.co.uk  
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prints into the future



Mercedes-Benz

WIP No 37534

Job No 108671

Mercedes-Benz  
of Exeter  
Mercedes-Benz Passenger Car Dealer

**CASH SALE INVOICE**

Invoice Name & Address		Position	
[REDACTED]		[REDACTED]	

Team Leader/Contact: [REDACTED] Invoiced by: [REDACTED]

Make & Model	Chassis No	Engine No	Reg Date	Reg No
E320CDI Avantgarde Auto Saloo	WDB2110262A3972163	64896130042237	24/09/2003	57EHA
Account No	Customer Order No	Dept	Selling Dealer	Mileage
C9302	57EHA	W		126084
Colour/Trim	VSB No	Date Last Visit	Date In	Date Due Out
				1/09/2011

Thank you for visiting Mercedes Benz of Exeter  
Service Department today we hope you enjoyed your visit

Description of Goods/Services	Qty	Unit Price	Unit Des	Net Total	VA
A NEG MINOR SERVICE				335.04	s
A ACS					
A NEG DUST FILTER REPLACE				22.52	s
A ECS					
A NEG ACTIVATED CHARCOAL FILTER REPLACE				100.56	s
A VHC					
WHILST YOUR VEHICLE HAS BEEN WITH US TODAY WE HAVE PERFORMED A FREE OF CHARGE VISUAL HEALTH CHECK					
A NEG MINOR SERVICE				165.32	s
A 00118001					
A NEG AIR CON TREATMENT				29.99	s
A 00121204					
A NEG EMISSIONS CONTROL				12.99	s
A 00116601					
A NEG FRONT BRAKE PADS REPLACE				156.20	s
A 00121801					
A 00116401					
A 00163101					

E.&O.E

Qty	Rate	Goods/Service	Net Total	VA

Mercedes-Benz of Exeter Matford Park Road Exeter EX2 8FD Telephone: 01392 822700 Fax: 01392 822711  
Accounts Tel: 01392 825080 Accounts Fax: 01392 822712 Email: info@mercedes-benzsouthwest.co.uk Website: www.mercedes-benzsouthwest.co.uk  
City West Country Limited. Registered Office: Matford Park Road, Exeter EX2 8FD Registered in England 4306194 VAT Reg. No. 945 6630 01

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# Electronic Service Sheet



ESS CODE: A211026648961/N195MD225540

Notes/Explanations:

Customer Name: Mr E Mitchell

WIP Number: .....

Registration Number: 57EHA

Vehicle Required by: 1st September 2011

### Service Details

Baumuster Code: 211026 Model Class: E-Class (211) Saloon Model Derivative: E 320 CDI Engine Model: 648 Engine Type: Diesel	Service Sheet: 14 Vehicle Mileage: 125540 miles Vehicle Age: 85 months Oil Quantity: 7.3 litres Oil Type: MB 229.5 System derived
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### Service 14 Sheet

<b>General</b>	
<input type="checkbox"/> Maintain Digital Service Book - Confirm carrying out and correctness of stipulated service scope, service items entered in DSB (Digital Service Book) within EVA and service report printed out for customer. For vehicles from VIN B231782 - By Service Team Manager (STM)	
<b>Interior</b>	
<input type="checkbox"/> Brake system; Perform brake test on test stand. Enter brake values in end table (Observe notes in maintenance manual)	<input type="checkbox"/> AP42.00-P-4290R
<input checked="" type="checkbox"/> Instrument cluster: Reset ASSYST PLUS service interval indicator	
<input checked="" type="checkbox"/> Sensotronic Brake Control (SBC): Check hydraulic unit added - Only on vehicles with Sensotronic Brake Control (SBC) Vehicles up to 09/03 Vehicles as of 09/03	<input type="checkbox"/> AP42.50-P-4259A AP00.20-P-0042T AP00.20-P-0042TA
<b>Function test</b>	
<input checked="" type="checkbox"/> Check horn for proper operation	<input type="checkbox"/>
<input checked="" type="checkbox"/> Check instrument cluster indicator lamps and interior illumination for proper operation	<input type="checkbox"/> AP54.30-P-5452C
<input checked="" type="checkbox"/> Audible warning system: Check function (Only on vehicles with Sensotronic Brake Control (SBC))	<input type="checkbox"/> AP64.30-P-5450A
<input checked="" type="checkbox"/> Check windscreen wipers, windscreen washer system and headlamp cleaning system for proper operation	<input type="checkbox"/> AP82.30-P-8252A
<input checked="" type="checkbox"/> After confirming service in ASSYST/ASSYST PLUS make sure instrument cluster message changes to next service 15,500 miles (for AMG variants please check FIS guide within ESS) - For vehicles on Fixed Interval Servicing (FIS) Only	S118.00-P-0011A
<b>Wheels, brakes</b>	
<input checked="" type="checkbox"/> Check complete wheels for damage and crack formation, measure tyre tread depth and enter in end table (Change wheel-and-tyre assembly according to findings)	<input type="checkbox"/> AP40.10-P-4051Z
<input checked="" type="checkbox"/> front and rear axle: Check brake lining thickness	<input checked="" type="checkbox"/> AP42.10-P-4253A
<input checked="" type="checkbox"/> Check/Correct tyre pressure, enter in end table	<input type="checkbox"/>

<b>Engine compartment</b>		
For all checks: In the event of leakage determine and eliminate subject to a separate repair invoice		
<input checked="" type="checkbox"/>	Brake system: Brake fluid level check/correct	<input type="checkbox"/> AP42.10-P-4210Z
<input checked="" type="checkbox"/>	Windscreen washer system - Use Mercedes-Benz approved part number A 002 986 1471 10 windscreen washer concentrate (remainder to be left in vehicle if any)	<input type="checkbox"/> AP82.35-P-8210N
<input checked="" type="checkbox"/>	Engine hood: Check latch and latch hook for ease of movement - Replace components no matter how insignificant the faults may be.	<input type="checkbox"/> AP88.40-P-8851T
<b>Vehicle front, vehicle rear</b>		
<input checked="" type="checkbox"/>	Check condition of wiper blades, replace subject to a separate repair invoice	<input type="checkbox"/> AP82.30-P-8253G
<b>Boot</b>		
<input checked="" type="checkbox"/>	Check expiration date of TIREFIT tyre repair kit and enter in end table (Replace subject to a separate invoice)	<input type="checkbox"/> AP40.10-P-4054R
or		
<input checked="" type="checkbox"/>	Check/Correct tyre pressure of spare wheel and enter in end table	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Boot lighting: Check function	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Check and correct battery fluid level - Except with maintenance free installed.	<input type="checkbox"/> AP54.10-P-5410A

**Additional Operations - Mandatory Age/Mileage Service Items**

*These items are required but check service history to ensure that they have not been done in recent past.*

Done		not Ok	
	<b>Service 3 - Every 37,500 miles/2 years</b>		
<input type="checkbox"/>	Check Poly V-Belt for wear and damage (In visible area only check) <b>DONE Feb 11</b>	<input type="checkbox"/>	AP13.22-P-1352Z
	<b>Service 5 - Every 37,500 miles/2 years</b>		
	<b>Engine compartment</b>		
<input checked="" type="checkbox"/>	Replace dust filter (With CODE 581 - Comfort automatic air conditioning, up to VIN A635991) ✓		AP83.00-P-8381T
<input type="checkbox"/>	Replace dust filter (With CODE 581 - Comfort automatic air conditioning, up to VIN X170336)		AP83.00-P-8381T
<input type="checkbox"/>	Replace combination filter (With CODE 581 - Comfort automatic air conditioning, as of VIN X170337)		AP83.00-P-8384T
<input checked="" type="checkbox"/>	Replace activated charcoal filter (With code 580 - Automatic air conditioning or with code 581 - Comfort automatic air conditioning, Up to VIN A635991) ✓		AP83.00-P-8382F
<input type="checkbox"/>	Replace activated charcoal filter (With code 580 - Automatic air conditioning or with code 581 - Comfort automatic air conditioning, Up to VIN X170336)		AP83.00-P-8382F
	<b>Service 6 - Every 2 years</b>		
<input type="checkbox"/>	Check bodywork for paintwork damage - The country rules for mobility and body shell complaints apply.	<input type="checkbox"/>	AP98.00-P-9850BA
	<i>by service advisor</i>		
<input type="checkbox"/>	Chassis and load-bearing body components: Check for signs of damage and corrosion (Check visible area) - The country rules for mobility and body shell complaints apply.	<input type="checkbox"/>	AP00.20-P-0090SX
	<i>by service advisor</i>		
<input checked="" type="checkbox"/>	Replace brake fluid (On vehicles with SBC) ✓		AP42.00-P-4280R
	<i>Carry out "Check Sensoronic Brake Control (SBC) hydraulic unit" procedure beforehand, refer to Service 14 or 15. See: Check hydraulic unit (AP42.50-P-4259A)</i>		
<input type="checkbox"/>	Replace brake fluid (On vehicles with Adaptive Brake)		AP42.00-P-4280T
	<b>Service 9 - Every 50,000 miles/4 years</b>		
<input type="checkbox"/>	Replace fuel filter <b>DONE DEC 2009.</b>		
	<b>Service 11 - Every 75,000 miles/4 years</b>		
<input type="checkbox"/>	Replace air filter element <b>DONE MARCH 08 @ 68077 miles.</b>		AP09.10-P-0980T
	<b>Service 13 - At each service</b>		
<input checked="" type="checkbox"/>	Engine: Change oil and filter ✓		AP18.00-P-0101TC

Comments
Front pads worn.

Measurements (Only complete as required by service sheet)

Coolant Measurement  
 Protected to (°C)  
 [ ]

Brakes




	Front Left	Front Right	Rear Left	Rear Right	Parking (left/right)
Pads (% wear)					
Discs* (mm)					
Values (N)					

\* Please record actual values and minimum values

Tyres

Left Front	Right Front	Rear Left	Rear Right	Spare (if fitted)
Tyre Size 225/55 16	Tyre Size	Tyre Size	Tyre Size →	Tyre Size
DOT CODE	DOT CODE	DOT CODE	DOT CODE	DOT CODE
Tread Depth (mm)	Tread Depth (mm)	Tread Depth (mm)	Tread Depth (mm)	Tread Depth (mm)
Outer Centre Inner 4 5 4	Outer Centre Inner 5 6 5	Outer Centre Inner 3 4 3	Outer Centre Inner 3 4 3	Outer Centre Inner ✓
Tyre Pressure 29	Tyre Pressure 29	Tyre Pressure 34	Tyre Pressure 34	Tyre Pressure 60

At least 1.6mm of tread depth across the centre 3/4 of the tread throughout the entire circumference of the tyre. No cut, in excess of 25mm or 10% of the tyre section width; whichever is the greater, deep enough to touch internal structure. No lump, bulge or tear or any ply or cord exposed.

<b>Technicians Signature:</b> ASSYST Reset - Oil grade reset, all work completed  Date: 1/9/11	<b>STM Signature:</b> VEGA/RDM Checked, DSB Completed, all documents correct  Date: 1-9-11	<b>Dealer Stamp:</b>  <b>Mercedes-Benz</b> Official Workshop Mercedes-Benz of Exeter Tel: 01392 822700 Retailer ID: 99
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Proof of service is handed to the customer so that they can clearly prove the service operations. Remove previous report from the pocket in the service booklet and insert the current, folded service report. Carry out the explanation of operations performed and handover the service booklet with the repair invoice. Give the customer the previous service report for his personal documents.

# Check



11911

Customer Name **MITCHELL**

WIP

37534

No 57EKA

Mileage 126084

Works required J F M A M J J A S O N D

Reg Date 24/9/03

Requires urgent attention

Advisory

Visually OK

Not checked

Wheels & Tyres	Depth mm	Make, Size, Speed, Condition, Valve/Balance	Fitted Price
N/S Front	4 5 4	775/55 16	
O/S Front	5 6 5	"	
O/S Rear	3 4 3	"	
N/S Rear	3 4 3	"	
Spare			
Alignment			
Wheel Refurbishment Requirements	Notes:		
<b>External</b>	<b>Report &amp; Recommendation</b>		
Brake/Clutch/Trans			
Engine Noise/Smoke			
Glass/Mirrors/Locks			
<b>Lights/ Electrics</b>	<b>Report &amp; Recommendation</b>		
Mandatory Lights			
Horn/Wipers/Washers			
<b>Underbonnet</b>	<b>Report &amp; Recommendation</b>		
Engine Oil/A.Freeze			
Water/Oil/Fluid Leaks			
Alt.Belt/Battery/Cond.			
<b>Brakes &amp; Hubs</b>	<b>Report &amp; Recommendation</b>		
Master Cyl/Servo/Fluid			
Pads/Discs/Wheelbrngs	Front brake pads worn.		£156.20
Hoses/Pipes/Cables	Rear flex hoses starting to percolate		
<b>Underside</b>	<b>Report &amp; Recommendation</b>		
Exhaust Syst/Catalyst			
Steering/Suspension			
Driveshafts/Oil Leaks	Oil leaking from undertray (engine oil)		
<b>Accessories</b>	<b>Report &amp; Recommendation</b>		
Mats			
Sat Nav Disc			
Observations			
Signed by Technician			
Authorised by Service Team Leader			

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